

# WHO IS

## COVERED BY THE EMS PROGRAM?

Only permanent Burbank residents identified by name on the enrollment form are covered by the EMS Membership Program. It is important to notify the Burbank Fire Department directly of any changes in address, phone number, or household members. Failure to update member information may affect benefit coverage.



# MAIL

## YOUR ENROLLMENT FORM TO:

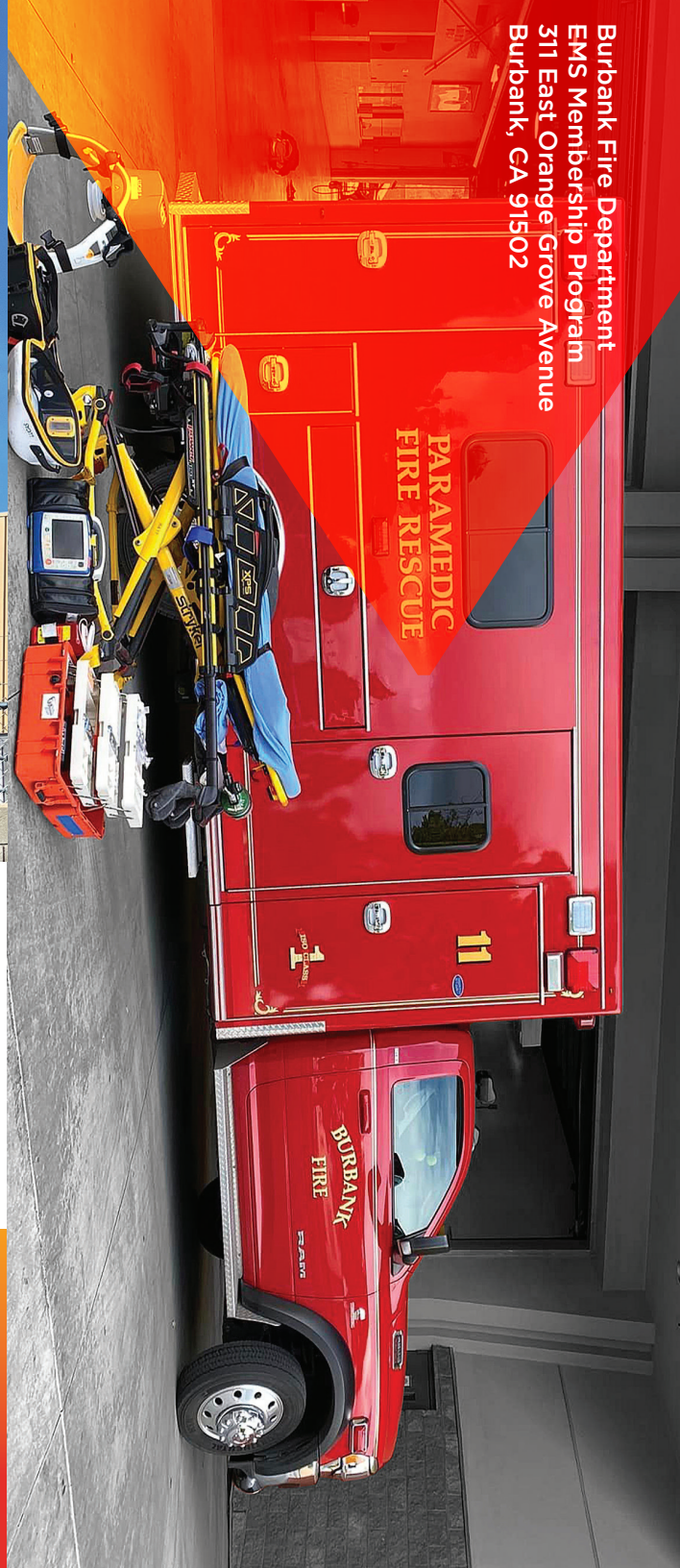
Burbank Fire Department  
EMS Membership Program  
311 East Orange Grove Avenue  
Burbank, CA 91502



# WHAT IF

## I HAVE MEMBERSHIP QUESTIONS?

(818) 238-3486  
EMSMembership@burbankca.gov  
www.burbankfire.us



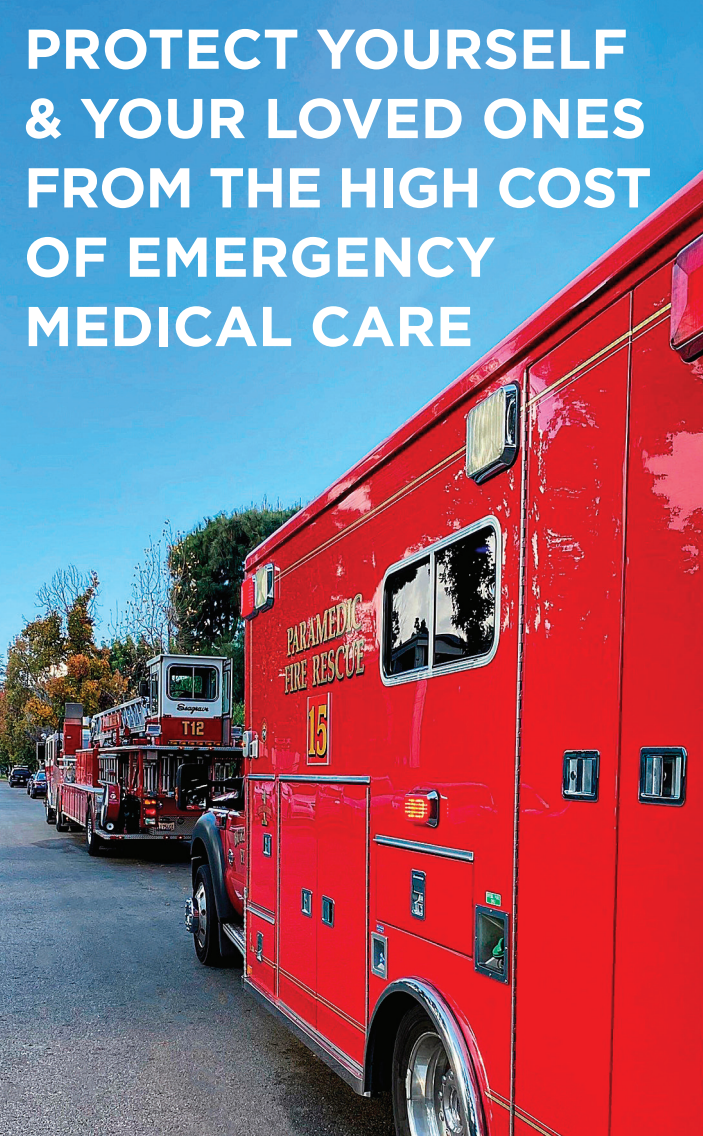
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311 East Orange Grove Avenue  
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# EMERGENCY MEDICAL SERVICE MEMBERSHIP PROGRAM

V.2024





# PROTECT YOURSELF & YOUR LOVED ONES FROM THE HIGH COST OF EMERGENCY MEDICAL CARE

## WHY SHOULD I JOIN THE EMS MEMBERSHIP PROGRAM IF I ALREADY HAVE MEDICAL INSURANCE?

The EMS Membership Program is a great value for you and your family even if you have insurance, Medicare, or Medi-Cal. Not all insurance plans provide coverage for emergency medical care and transportation charges. These charges may be denied or paid at a reduced amount. You should check with your insurance provider to determine your exact coverage.

As an active EMS member, your enrollment fee covers any deductible or co-payment you might otherwise incur resulting from emergency medical care and ambulance transportation by the Burbank Fire Department. You will have extra financial protection and peace of mind in an unexpected emergency and are not responsible for out-of-pocket charges. This is especially beneficial to anyone who has high insurance deductibles and/or co-payments, a chronic medical condition, or those with no medical insurance. Considering that the cost of one emergency ambulance transport can exceed \$3,000, the EMS Membership Program is an excellent investment.

The EMS Membership Program is not a medical insurance plan. When a member receives emergency medical care and transportation, their medical insurance will be billed. Whatever portion is paid by your insurance will be considered as payment in full. It is not necessary to have medical insurance to participate in the EMS Membership Program.

## HOW DO I BECOME A MEMBER?

Fill out the EMS Membership Enrollment Form and choose a payment option. Enrollment forms are available at [www.burbankfire.us](http://www.burbankfire.us).



### MONTHLY PAYMENT OPTION

If you receive a Burbank Water and Power bill, you can have \$7 added to your bill, per month. For your convenience, download the enrollment form at [www.burbankfire.us](http://www.burbankfire.us). Submit the completed form by email to [EMSMembership@burbankca.gov](mailto:EMSMembership@burbankca.gov) or mail it to us.

### ANNUAL PAYMENT OPTION

To pay the membership fee annually, write a check made payable to the "Burbank Fire Department" for \$84 and mail it with your enrollment form for one year of membership coverage. If you choose to pay once a year, a renewal letter will be sent to you annually. There is no refund if you move from Burbank or wish to withdraw from the program.

## JOIN THE EMS MEMBERSHIP PROGRAM FOR \$84 A YEAR

*By joining the EMS Membership Program, you and all permanent residents of your household receive, at no additional cost:*

- ▶▶ Emergency medical care and transportation by the Burbank Fire Department to the closest local receiving hospital as often as necessary, 24 hours a day, 365 days a year.